



December 2020

Dear Parent / Carer

FSM Vouchers

As you may well be aware, the government confirmed that voucher support for Free School Meal eligible children will continue over the Christmas holidays. A voucher for £30 will be issued during the last week of term. All pupils who were eligible for FSM vouchers during the winter term will be issued a voucher.

We will be using the government supported Edenred system to provide this voucher. Many of you will have used this system over the summer period or have children at other schools who have been using Edenred, so may already be familiar. There is more information about the Edenred system on the next page.

The government have made it clear that the voucher provision over this Christmas is a one-off measure and for this Christmas only.

You will need a working email address – if the school does not hold your most up to date email address please contact us by 11th December to amend or add this to your child's file. **If you do not then your voucher may not reach you in time.**

If you need to contact school about the above, please email office@samworth.tgacademy.org.uk or telephone the school office.

Yours sincerely

Alan Wilkinson
Principal

50 Trenant Road Leicester LE2 6UA

0116 278 0232 office@samworth.tgacademy.org.uk

www.samworth.tgacademy.org.uk



FSM Vouchers using Edenred: FAQs

How does the Edenred system work?

Where families have a working email, you will receive an email which contains a 16-digit eCode and a link to the redemption website: www.freeschoolmeals.co.uk. You must redeem the eCode to create an eGift card before it can be used.

How do I redeem an eCode?

To select your supermarket eGift card, follow the steps below:

1. Copy eCode from your email or text message
2. Go to www.freeschoolmeals.co.uk
3. Enter the 16 digit eCode (you can enter more than one eCode if you have more than one to redeem)
4. Select a supermarket
5. Enter the amount and add to basket
6. Checkout and enter the email address you would like the eGift card sent to
7. Your eGift card will be processed and sent (please allow up to 24 hours for it to be delivered to your inbox).

The Department for Education and Edenred have produced a parent/carer's FAQ document that can be accessed here:

https://www.edenred.co.uk/Documents/DfE/DfE_FreeSchoolMeals_ParentCarerFAQs.pdf

How long do I have to redeem my eCode?

eCodes expire 2 months after they are issued, so you are encouraged to use the redeem them promptly. Once you have redeemed the eCode and have your eGift card, this will remain valid for at least 2 years.

What if the school does not hold an email address for me?

If the school does not hold an email address for you, you will receive a phone call to discuss the best way to provide the voucher.

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